

**Changes in the telecommunications industry will soon affect your Tele Aid service.** In accordance with a recent Federal Communications Commission (FCC) ruling, traditional analog wireless networks that support some Tele Aid systems, including the one used by your vehicle listed above, will no longer be required to be maintained by wireless carriers.

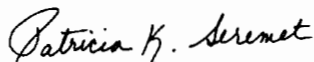
**AS A RESULT OF THIS INDUSTRY-WIDE CHANGE, YOUR CURRENT ANALOG-BASED SERVICE SCHEDULED TO RENEW ON SEPTEMBER 1, 2007 CAN NO LONGER BE RENEWED AND WILL BE DISCONNECTED ON SEPTEMBER 2, 2007 UNLESS YOU CHOOSE TO HAVE YOUR VEHICLE UPGRADED TO A DIGITAL UNIT (See below). For additional information regarding this issue, please refer to the FCC ruling regarding analog cellular networks at [www.mbusa.com/care/client-care/teleaid.do](http://www.mbusa.com/care/client-care/teleaid.do).**

**Additionally, Mercedes-Benz has developed a solution that will allow you to continue to receive Tele Aid service** – ensuring a smooth, seamless transition from analog to digital systems in your vehicle. A hardware system upgrade is now available for purchase through your Mercedes-Benz dealer that will make your Tele Aid system compatible with the digital wireless networks, which have replaced traditional wireless networks. Installation of the upgraded equipment can be performed quickly and easily at your dealership and, depending upon the subscription period you select, you can receive up to a \$200 rebate (see enclosed form for details).

Take a minute or two to review the enclosed brochure, and please note that MSRP pricing quoted in the brochure does not include installation charges. Then contact your authorized Mercedes-Benz dealer with any questions or to make an appointment for your analog-to-digital system upgrade.

**Peace of mind, convenience and luxury.** It's what you've come to expect from Tele Aid. Whether it's helping you if you're in an accident, sending roadside assistance if you run out of gas, or assisting you if you're lost, your Tele Aid service has always been there - at the touch of a button, 24/7.\* And Mercedes-Benz is working hard to keep it that way.

Sincerely,



Patricia K. Seremet  
Director of Customer Service

\*Only where cellular and GPS coverage are available.

08US-1rf



Mercedes-Benz

Please complete all information

First & Last Name:

Mailing Address:

City, State & Zip Code:

Phone Number:

E-Mail:

Vehicle Model and Year:

VIN:

*(located on driver's side dashboard)*

Date of Unit Conversion:

*(where conversion was performed)*

Dealer Name:

Dealer City & State:

Subscription:

1 Year Subscription

2 Year Subscription

Mail-in Rebate Offer Expires 12-31-2007

Purchase a Tele Aid Analog-to-Digital Upgrade from your Mercedes-Benz dealer.

**Receive a \$100 Rebate on a 1 Year Subscription**

or

**Receive a \$200 Rebate on a 2 Year Subscription**



Mercedes-Benz

Mail this rebate form along with a copy of your paid dealer invoice to:

**Mercedes-Benz Tele Aid Analog-to-Digital Upgrade  
Department 4680  
PO Box 5006  
Stacy, MN 55078-5006**

To check the status of your rebate, go to: <http://TeleAidRebate.MyCheckStatus.com>

Questions? Call 1-866-700-5537

**IMPORTANT:** Offer limited to one unit conversion per VIN (vehicle) performed between November 01, 2006 and December 31, 2007. Installation charges are in addition to the prices for equipment and equipment/service packages. Prices differ by model and model year of vehicle and may vary by dealer. A valid Digital Upgrade Subscription Agreement must be submitted by your dealer. This **original** rebate form and a copy of your paid dealer invoice listing the conversion must accompany the request. No Facsimiles or photocopies of rebate form will be accepted. Rebate program ends December 31, 2007. All requests must be postmarked within 60 days from date of purchase. Rebates that are lost, late, damaged, misdirected, incorrect, illegible, incomplete, mutilated, postage due or originated from PO Boxes will not be honored, acknowledged or returned. This rebate offer is only valid for the original purchaser of the digital unit conversion and is not applicable to third party transactions. Please allow 10-12 weeks for delivery of your rebate. Void where prohibited, licensed, restricted or taxed by law. This offer may not be combined with any other offer, coupon, rebate, or warranty offer. Offer valid in US only. Mercedes-Benz reserves the right to determine rebate eligibility in its sole discretion and all decisions by Mercedes-Benz are final. For information regarding our Privacy Policy, visit [www.teleaid.com/privacy](http://www.teleaid.com/privacy).